



## Pastoral Support Information

**At Alder Moor Farm Primary School, we have a dedicated Pastoral Care Team, who take great pride in nurturing our pupils.**

### Useful Information

#### Key policies to read:

- Behaviour policy
- Anti Bullying Policy
- SEN Policy
- Mental Health Policy

Please see the school website for these policies. If you would like a hard copy of any of these policies, please ask the school office.

### Parenting Support Information

If you would like to find out more about any of the following services, contact the Family Support Team:

- Positive Parenting Programme
- Boot Fund
- Early Help – Foodbank
- Change Grow Live

### Early Help Information

Aspire Family Hub  
Humber Avenue  
Coventry  
CV1 2SF  
02476 978100

### Contact us

Please feel welcome to contact us in person via the school office,

or by telephone on: 02476456272 or by email on: [familysupport@aldermoorfarm.coventry.sch.uk](mailto:familysupport@aldermoorfarm.coventry.sch.uk)

We may not have all of the answers, but we will do our best to support you, or help you find someone who can support you.

### Emergency numbers:

In an emergency call 999, if you cannot speak then press 55 when prompted

Domestic Abuse — Safe To Talk 0800 111 4998

NSPCC – 0808 800 5000

POLICE – 101 or 999

MASH – 024 76788555

Emergency Duty Team – 024 7683 2222

## What is a Family Support Team?

The Family Support Team aim to establish positive relationships with parents/carers and their children, ensuring that each child reaches their full potential, by offering:

- a link between home and school
  - parenting advice, support and information
  - Early Help support
  - sign posting and referring to other agencies for support e.g., finances, health and housing
  - foodbank
  - budgeting
  
  - social skills
  - behaviour management strategies
  - bereavement
  - family changes
  - self-esteem/confidence
  - anxiety
  - transition
- And many more...

## The Pastoral Team



**Miss Sutton**  
Pastoral Manager



**Mr O'Keefe**  
Family Support Worker



**Mrs Austin**  
Learning Mentor



**Mrs Thompson**  
Learning Mentor



**Mr Seale**  
Learning Mentor



**Mr Lashley**  
Learning Mentor



**Miss Thomas**  
Learning Mentor



**Miss Khan**  
Learning Mentor

## What if I have concerns or worries?

Referrals can be made by parents or any adult that works at Aldermoor Farm.

If you have concerns about your child, speak to any member of school staff. Let them know the area of concern (behavior, mental health, wellbeing etc) and whether your concerns are about school or home.

If you would like help with making a referral, please speak with Miss Sutton, Mr O'Keefe or your child's class teacher.



